

# Promotion

### Presented by: Prof. Tapas Kr. Mondal









## **Promotional Mix**



### Sales & Marketing **Promotions**

### Public Relations



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#### Advertising

Online Marketing

Word-of-Mouth

## Promotion Mix

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**Direct** Marketing

> Public Relations

#### Sales Promotion

#### Personal Selling

### Publicity

#### Coupons

Point- of-Purchase displays

Loyalty programs Methods of Sales Promotion Prof. Tapas kr

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Product placement

Sponsorship



#### Incentives

Product samples



### **Limitations of Sales Promotions**

- It typically cannot reverse a genuine declining sales 1. trend.
- 2. Marketers cannot reasonably expect sales promotion to convert rejection of an inferior product into acceptance.
- 3. Sales promotion may even weaken the brand image.
- 4. Sales promotion has also been blamed for encouraging competitive retaliation.
- 5. Short-term volume gain at the sacrifice of profits.





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#### What They Say:

Earning Referrals, Testimonials, Reviews and Case Studies

#### How You Say It:

Communicating through Email, Text, Video, and Online Meetings

#### What the Internet Says:

How you appear to buyers when searched on Google, LinkedIn and social media

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#### • What You Do:

Providing Positive Business Outcomes with Honesty, Congruency and Authenticity

#### What You Say:

Providing Relevant Value and Asking Smart Questions

### What is Advertising?

Advertising is a communication process that promotes a product, service, or event. According to American Marketing Association (AMA) advertising is "any paid form of non-personal presentation and promotion of goods, ideas or services by an identified sponsor".





### **Benefits of effective advertisements**



## Standing out from the Competition

#### Educating your Business customers



Connects with its audience, their needs and desires.

Doesn't confuse the viewer.

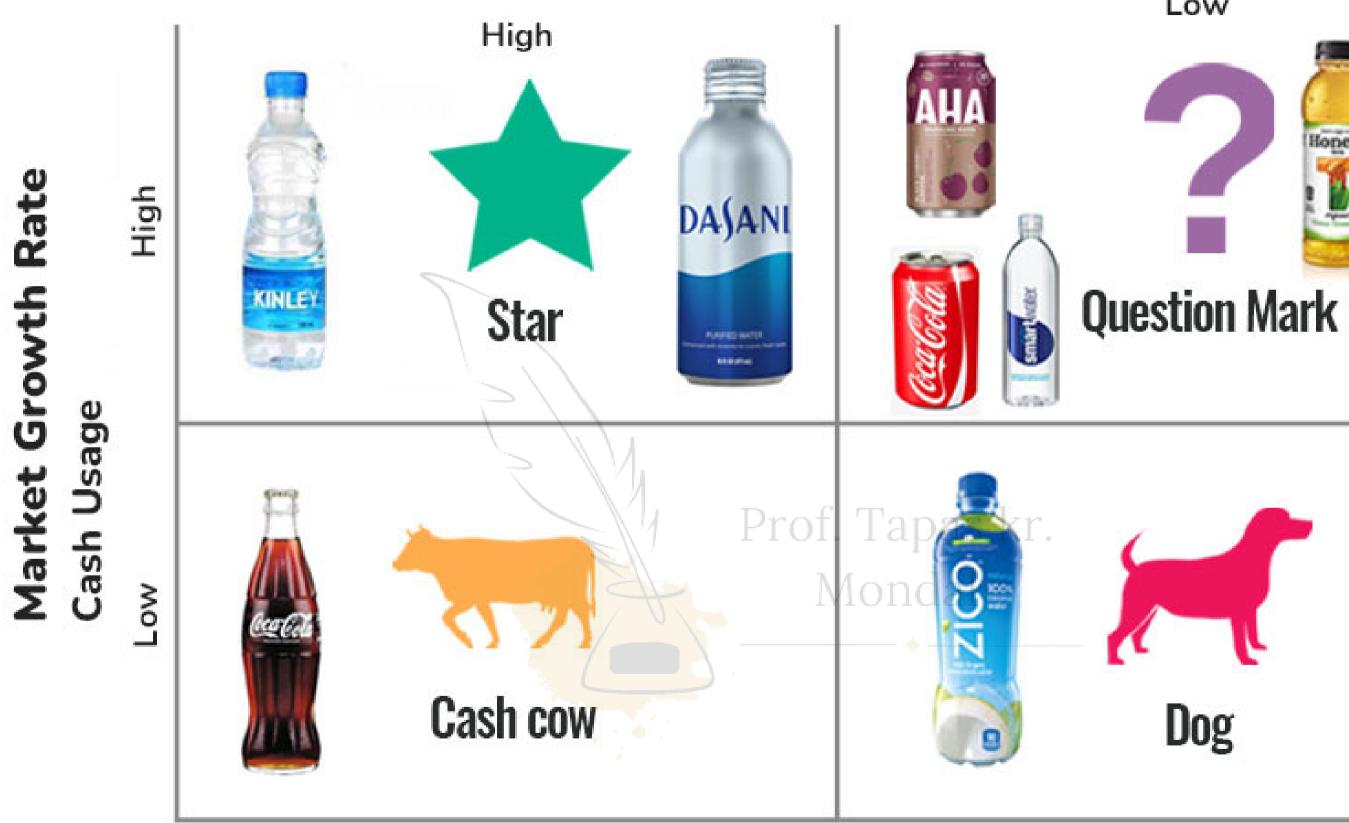
Prominently features the company logo, contact information including website. WHAT MAKES A GOOD AD?

Prof. Tap

Has a clear CTA or call-to-action for example -"To know more, call..." Provides information quickly and succinctly.

### **BCG MATRIX OF COCA COLA**

**Cash Generator** 



#### **Relative Market Share**

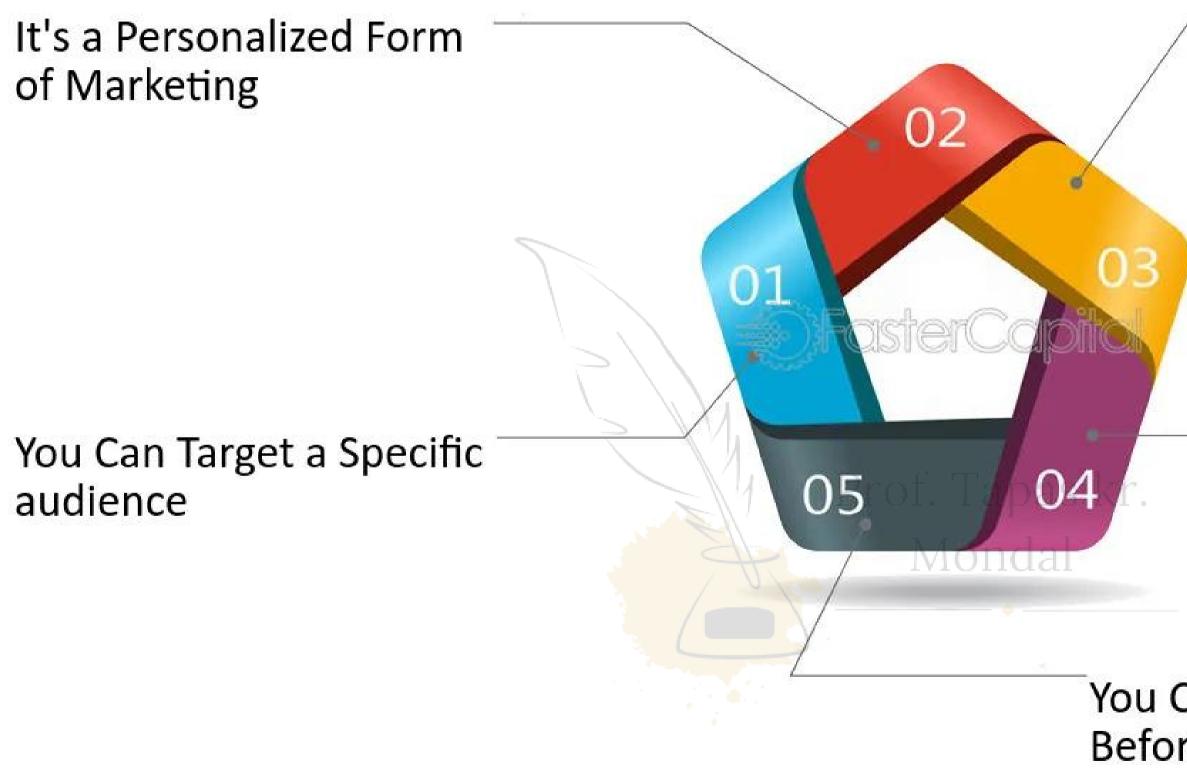


#### Using the Internet to vary the marketing mix



People Individuals on marketing activities Individuals on customer contact Recruitment Culture/	Process <ul> <li>Customer <ul> <li>focus</li> <li>Business-led</li> </ul> </li> <li>IT-supported</li> <li>Design <ul> <li>features</li> </ul> </li> <li>Research <ul> <li>and</li> </ul> </li> </ul>	<ul> <li>Physical evidence</li> <li>Sales/staff <ul> <li>contact</li> <li>experience</li> <li>of brand</li> </ul> </li> <li>Product <ul> <li>packaging</li> <li>Online</li> <li>experience</li> </ul> </li> </ul>
	U U	
Recruitment	Research	Online
Culture/	and	experience
image	development	
Training		
and skills		
Remuneration		

## The Pros of Direct Mail for Startups



#### Direct Mail is Measurable

#### It Can be Cost-Effective

#### You Can Test Direct Mail Before Scaling Up

## Creating a Successful Direct Mail Campaign

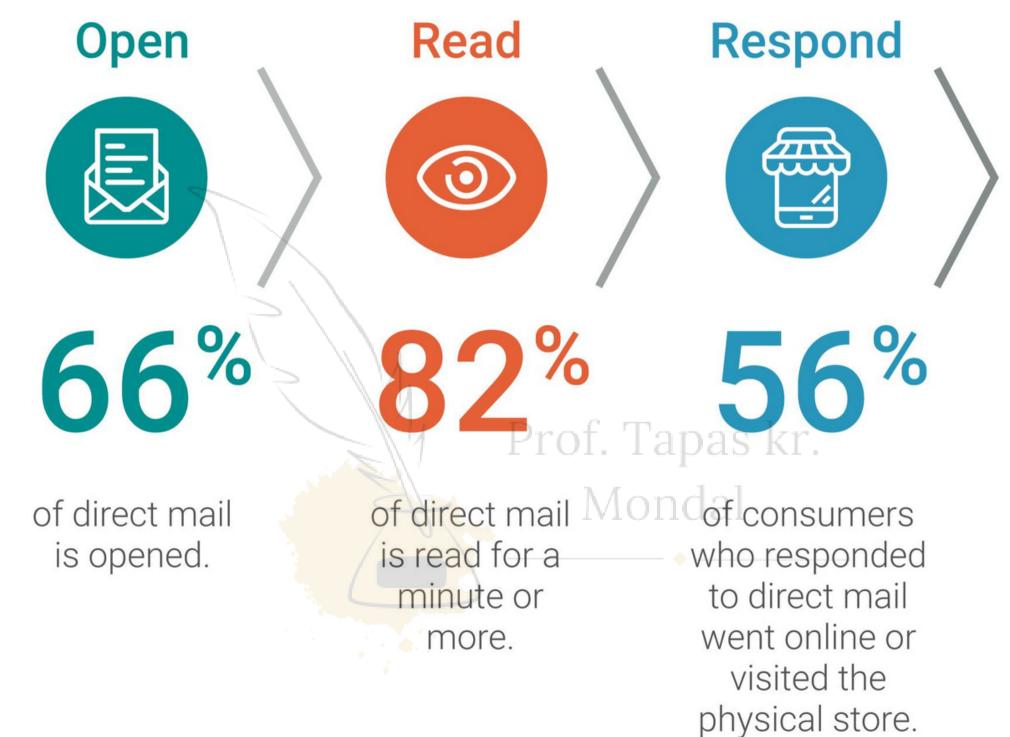
You can track your results



#### You can control your budget



### The benefits of direct mail marketing



#### **Purchase**



%

of consumers who responded to direct mail in the past three months made a purchase.

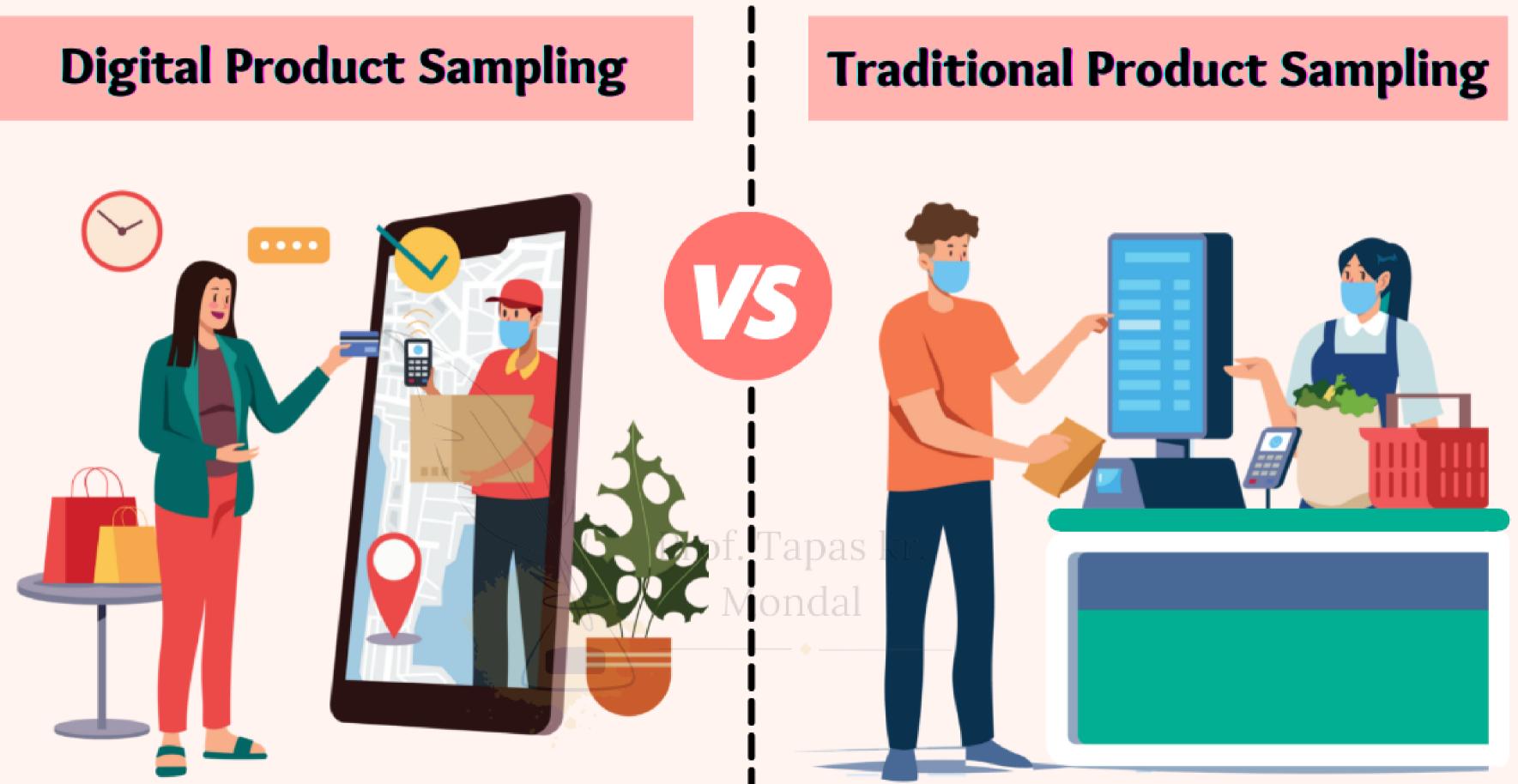


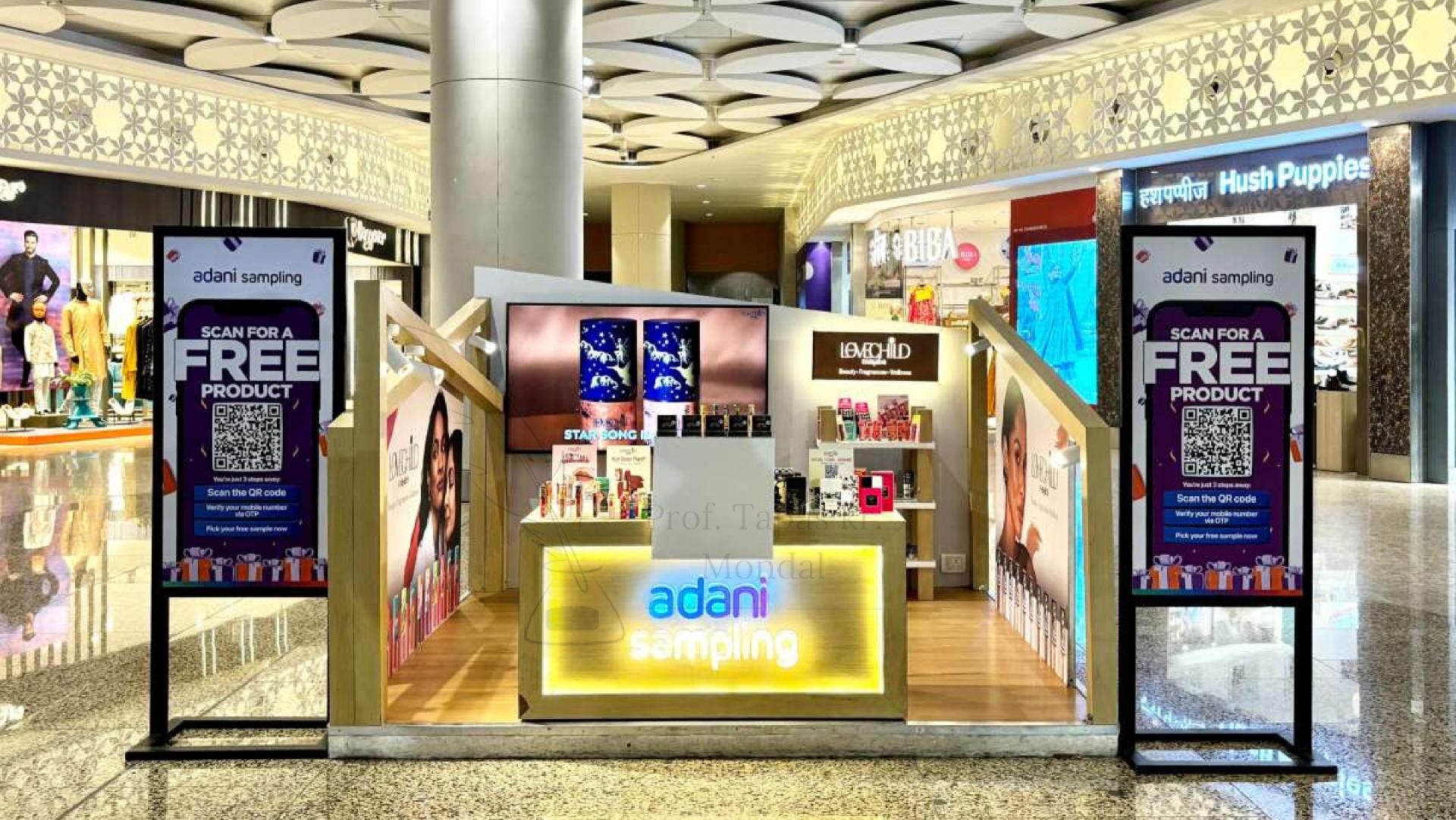


### INCREASES BRAND RECALL

#### MEASURABLE







# **Product sampling benefits**

Product sampling assists customers in trying out new products.



Product sampling ensures customers about their purchase.

**Product sampling** also provides a positive customer experience.









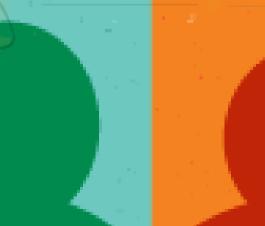
## Advertising

### « I'm trustable » « I'm trustable » « I'm trustable »

Brand



·Prof.



## **Public Relations**

#### « Believe me, it's trustable »

Brand

# Thank You

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